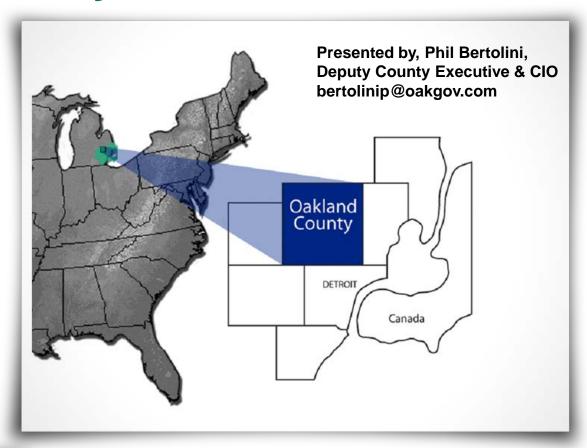
### The Art of Public Speaking for Government Officials

"Can you hear me now?" Part 1





#### Introduction/County Stats

#### Phil Bertolini, Deputy County Executive/CIO

- 30 years of government experience
- Responsible for IT, Business Continuity and Facilities
- Former Equalization Administrator/MMAO

#### Oakland County Stats

- 910 Square miles
- 62 Cities, Villages and Townships
- 1.2 million residents
- 82 departments and divisions of county government
- County Executive form of government with 21 Commissioners



### Purpose

This course will focus on the skills necessary to effectively present to groups of all sizes.



### Purpose

Many government officials consider public speaking to be their lowest priority but in reality, they cannot perform their functions without effectively communicating with the public and various governmental groups.



#### YouTube Video

## Charlie Chaplin: The Greatest Speech Ever Made (4 minutes)

Source: YouTube



### Class Introductions Elevator Speech

- Stand and introduce yourself
- Put your best foot forward
- Clear and concise content
- No visual aids
- Impress us!!



## WHY does Government exist?



## Provide Serve Help



## Do what others will Not Do

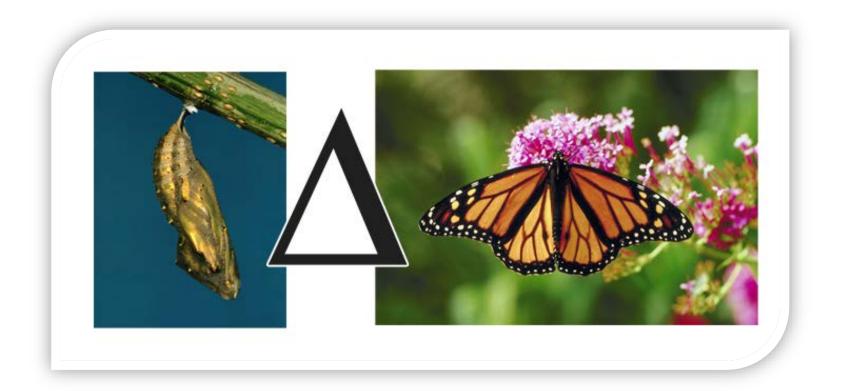


# Doing More<br/>With Le\$\$



# Doing Less With Le\$\$





### Requires Change





#### People don't like change

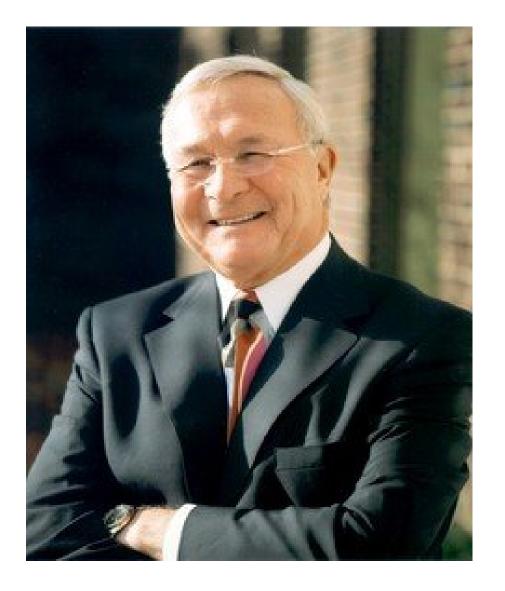


# Communications is

Everything



### My Mentor!





### FEAR



## Opportunity



## Introverts VS Extroverts



### Introverts

- Thoughtful
- Alone time
- Deep thinkers
- Contemplative
- Stubborn?
- Awesome!



### Extroverts

- Quick to action
- Group leaders
- Think out loud
- Demanding
- Boisterous?
- Awesome!



## Basics of

### Public Speaking



# Your Voice



### Your Voice

- Volume
- Diction
- Pace
- Clarity
- Pitch
- Pauses/Filler Words



### Your

### Appearance



### Your Appearance

- Authority
- Attire
- Stature/Posture
- Movements/Gestures



## Your Subject



#### YouTube Video

### Where Good Ideas Come From (4 minutes)

Source: Steven Johnson



### Your Subject

- Who knows more? Audience or Presenter?
- Proper research based on audience
- Avoid complex words/thoughts
- Presentation length versus level of detail
- Avoid trying to cover too much!



# Class Take-Aways



Understanding WHY helps you speak with passion.



# FEAR and OPPORTUNITY are cut from the same cloth.



## 3

Introverts and Extroverts are equally capable of giving an awesome presentation.



Your VOICE, **APPEARANCE** and SUBJECT are the building blocks of a great speech.

Everyone here should definitely stay for **PART 2**!!



## Thank You for Attending Part 1!

#### Phil Bertolini

Oakland County, Michigan Deputy County Executive/CIO

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