

# Better Matchmaking: RFPs for Financial Advisors and Underwriters (or Looking for Love in all the Right Places)

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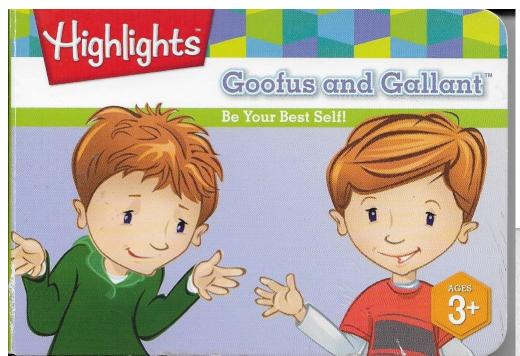


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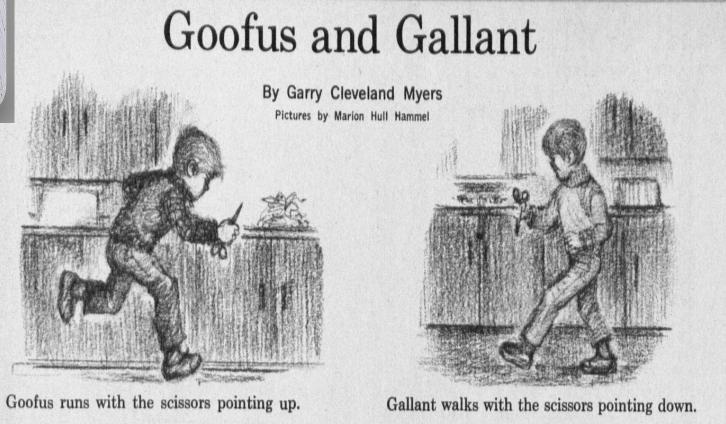


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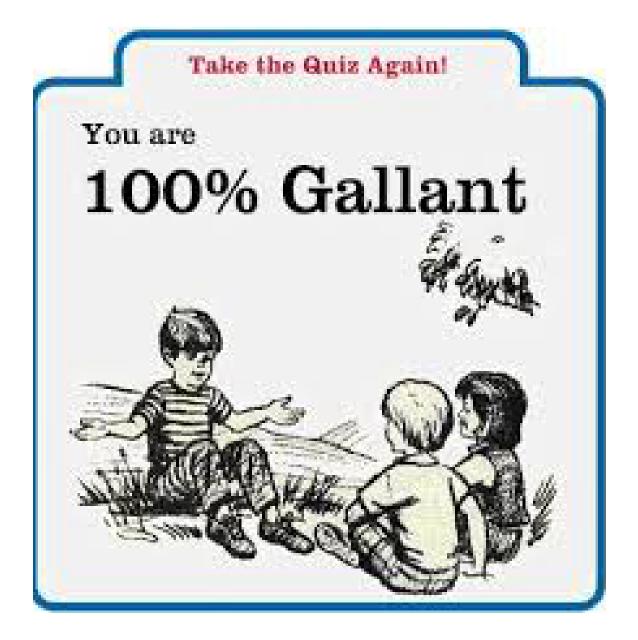


# Tips to Avoid Becoming an RFP- Goofus



### Good RFP

- Provides sufficient detail about the issuer's needs to enable tailored, customized responses
- Encourages multiple firms to respond
- Clear, concise and easily found requirements
- Issuer learns something not previously known
- Asks for information that actually aids in decision making
  - Gives insights into work habits, style, creativity, attention to detail, perspective of respondents
  - Do they communicate in a way that matches the way you think
  - Encourages entrepreneurship—ideas







# RFP Project Management

- Involve financial advisor and bond counsel in RFP development
- Active procurement:
  - Don't just post RFP on bidding platform, without "pushing out" to potential responders through e-mail
- Ask for fees under separate cover
  - Conveys to proposers that selection will be based on the merits, and fees subject to separate consideration
- References may yield useful information from peers
  - But proposers don't give "bad" references
- "The art of the classy rejection"
  - Preparing a proposal can take a week or more of proposer staff time
  - Let proposers know the results and be willing to provide feedback









### "Sad" RFP

- Pages (and pages) of procurement language and general background, with the actual "request" buried in the boilerplate (public finance "Where's Waldo"
- Requests specific details not relevant to issue or issuer
- Poorly organized , redundant questions
- Unclear or inconsistent requirements
- No allowance for subjectivity
- Obscures decision process that is not actually open
- Does not encourage entrepreneurship
- Doesn't result in issuer learning more or getting insight or ideas





# What Drives Us Crazy

- "Procurement" formats often more appropriate for buying office supplies than professional services
- Page limits
  - Useful for encouraging conciseness, but allow enough space to answer the questions!
  - Be clear what's included in page limits (cover language, appendices)
- Sharing all questions with all firms may expose proprietary ideas and innovation, discouraging knowledge transfer
- Deadlines
  - Allow at least two weeks and Be mindful of holidays
  - Mid-day time cutoffs are not useful: "close of business" or "end of day"
- Format
  - E-mail submission is easiest and greener
  - If hard copies also desired, make them due the next day
  - The worst: requirements for tabs!









## **Bad Questions**

- "How do you propose to accomplish the scope of work" or "describe your approach to the project"
- "Provide complete details of all your prior transactions, including the amount underwritten, takedowns, ratings, insurance, etc."
  - Deal lists don't really tell you much about firms' problem solving capabilities, and picking bankers solely by the number of deals they have done is a self-fulfilling exercise.
  - If that is an important criterion, save everyone time and just ask for a fee quote from the three firms with the longest deal list, which your municipal advisor can provide.
- Asking for sample rating presentations
- Asking underwriters for their "marketing plan" will be met with boilerplate
- Asking FA's for fees for non-specific scopes of work requires they have a crystal ball.







### Final Observations

- The more you know about what you are looking for, the more likely you are to find it
  - Think about your specific needs and challenges and articulate them
  - Ask questions that might help you gain a perspective on that challenge
  - Don't waste too much time on detailing a "scope of services"
  - If you aren't sure what you need, be honest and ask for suggestions
- Hiring the financial advisor is a good place to start; they can help you hire the underwriter and fill other gaps on your team



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