

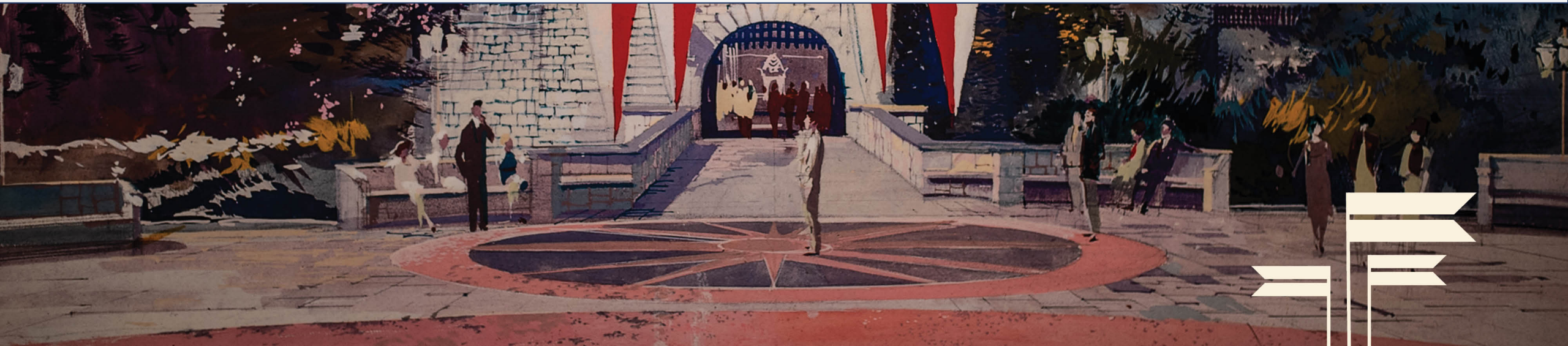


YESTERDAY, TOMORROW AND FINANCE
2020 CSMFO ANNUAL CONFERENCE
JANUARY 28-31, 2020
DISNEYLAND CA



Implementing SB 998

Cindy Byerrum, CPA, Eide Bailly



Frequently Debated SB 998 Implementation Issues





IVR calls with recordings as adequate notification? Day 45 notice is auto call.

DACS and SDACS and low-income rules and verification - can we consider all? Or self-certify?

Violations of privacy and HIPPA laws?

Submitting documentation (proof) on website





Can the utility shorten the due date/delinquent date to shorten the days until shut off?

Is the utility forced to accept any reasonable payment plan proposed by a low-income customer, or any customer for that matter?

Notice must be in six languages? Alternatives to printing the notice in all six languages?



Using FedEx to deliver notices? Proof of door-hanger?

Increasing customer deposits or start charging customer deposits?
How does that affect water affordability?

Utility Billing System payment plan tracking issues



Non-payment for a master meter and notification to tenants issues



Interest on late payments and possible violations of Prop 26?

Prop 218 conflicts – who will prevail?



HOW GOOD INTENTIONS CAN
HAVE BAD CONSEQUENCES

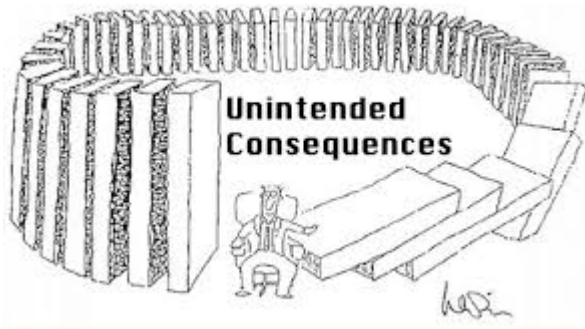
SB 998

Learn why LVMWD and
hundreds of other water
agencies **OPPOSE** this bill!



Contact Governor Brown
and urge him to
VETO THIS BILL!







SPEAKER
PRESENTATION

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*CalMutuals JPRIMA (Joint Powers Risk & Insurance Management
Authority)*





SPEAKER PRESENTATION

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